

# PRESTANDA™

## Cleaning, Maintenance + Warranty

Prestanda acoustical panels are manufactured using an acoustical painted surface applied to a laminated fabric/fiberglass panel. Any handling during unpacking, transportation, installation, adjustment, or removal must be done using white cotton gloves on all hands. The surface should be thoroughly cleaned to remove any dust or dirt prior to installation in the ceiling/panels. Panels should be cleaned and maintained in accordance with the recommended procedures outlined by the manufacturer. Otherwise, maintenance of the painted surface of the panels by damp cloth with a neutral soap is acceptable. Ensure all soap residue is removed from the painted surface before allowing to dry.

### Cleaning

- 1) Use a soft clean damp cloth to remove any dust or foreign materials from the surface of the panel. Any marks may be cleaned with a neutral soap and damp cloth.
- 2) Cleaning should be done immediately after installation. Sand, dirt or grit should not be allowed to build up. This will cause permanent blemishes on the panel.
- 3) Soap or cleaner should not be directly applied to the panel, apply soap only to the cloth, and then wipe the panel.
- 4) Be careful not to leave any soap residue on the surface of the panel.
- 5) No cleaners of any kind should be used on the surface of the panel. Cleaners will attract dust particles to the surface and will discolor the painted surface over a period of time.
- 6) Solvents of any type should not come into contact with the panels, even by transfer from the cleaning cloth.  
*Note: Damage from solvents might not be immediately noticeable upon application therefore solvents must be avoided at all times.*
- 7) Wet towels or mops should not be used to clean the panels. Excessive moisture transfer will cause the panels to swell and/or warp.
- 8) Use only a clean soft cloth when cleaning the panels. A brush should not be used to clean the panels.
- 4) Unless specifically designed as access panels, completely remove the panel from the ceiling. Panels cannot be left hanging with partial support.
- 5) Take care to protect the face, corners, and edges when removing and or storing the panels.
- 6) Store the removed panels in a flat position. Be sure not to lean the panels against a wall or other vertical surface.
- 7) Take the same precautions outlined above for UV exposure for any panels while they are removed from the system.
- 8) Reattach any safety locks, clips, or cables onto the panels before leaving once they are reinstalled.

### Warranty

- 1) Acoustic Dynamics' warranty covers against manufacturer's defects for up to one year.
- 2) Grid components, as provided by Acoustic Dynamics, shall be warranted for one year.
- 3) Changes in finish or dimensions due to ultra-violet light, excessive humidity (humidity min 25%-max 55%), or excessive temperature (temp not to exceed 85°) are not covered under the manufacturer's warranty.
- 4) Any damage, scratches, or improper field trimming during installation is not covered under factory warranty. Damaged product during shipping will be covered under warranty if damage is due to improper packaging or damaged while in route. Damage must be reported prior to installation.
- 5) The installing contractor is responsible for warranty issues related to installation conditions, techniques, grid stabilization, seismic conditions, and performance execution.

### Maintenance (Removal)

- 1) Sufficient manpower should be available for any removal and reinstallation of panels. Some panels require more than one person for maintenance issues.
- 2) Remove or disengage any safety locks, clips, or cables prior to removal.
- 3) Make sure all connecting or locating devices such as lights, sprinklers, signage, etc. are unencumbered before removal.



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